



**Enjoy secure, 24-hour online access to your
Reimbursement Account!**

Log on to:

<https://jfaflex.LH1ondemand.com>

Your **USER ID** is your first initial, followed by your last name and the last four digits of the social security number provided on your Enrollment Form.

Example: jsmith1234

Your **PASSWORD** when you log in for the **first** time is **password**. You will be prompted to change this password immediately. Once changed, you will have access to **YOUR OWN ONLINE ACCOUNT!** (Note that online access will be available only once we have entered your enrollment information into the system, which may take up to a week after the start of the Plan Year)

With online access, you can:

- View and update your personal profile, including your address and dependents' information;
- View your reimbursement account activity, including claims history and account balances;
- File claims online (must be followed up with paper submission via fax, mail, or email);
- View and download important information and forms to make best use of your account throughout the year.

Please consider providing us with your email address, so that information about your account can be emailed to you throughout the year.

**Please add our sending email address to your "safe list", so that emails
from us can be received without issue:**

Administrator@jaegerflynn.LH1OD.com